

Repair Department

P.O. Box 728
Apex, NC 27539

1000 Lufkin Road
Apex, NC 27502
Phone: (800) 476-3030 Ext. 2
Fax: (919) 387-2640
www.cooperhandtools.com



REPAIR PRICING POLICY

I. Weller® Warranty

Cooper Hand Tools warrants to the original purchaser and any subsequent owner (“Buyer”) that Weller soldering and desoldering products will be free from defects in material and workmanship for a period of **one year** (five years for MT1500(L)) from date of purchase, provided that no warranty is made with respect to products which have been altered, subjected to abuse or improperly used, installed or repaired. Use of non-Cooper Hand Tools components will void this warranty if a non-Cooper Hand Tools component is defective (or is the source of the defect).

Cooper Hand Tools will repair or replace products found to be defective not caused by a part, component or accessory manufactured by another company, during the warranty period. Contact Cooper Hand Tools with dated proof of purchase and return to Cooper Hand Tools, 1000 Lufkin Road, Apex, NC 27539. All costs of transportation and reinstallation shall be borne by Buyers.

IN NO EVENT SHALL COOPER HAND TOOLS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. COOPER HAND TOOLS LIABILITY FOR ANY CLAIMS ARISING OUT OF THIS WARRANTY SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

THE PERIOD OF ALL IMPLIED WARRANTIES APPLICABLE TO THIS PRODUCT INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS, OR FITNESS FOR A PARTICULAR PURPOSE IS LIMITED TO 12 MONTHS FROM THE DATE OF PURCHASE BY THE USER.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state.

II. Out of Warranty Flat Rate Repair Price List (effective January 30, 2008)

Systems/Stations

4624P(IL)	\$340	DS100	\$200
4024P(IL)	\$340	DS200	\$300
2024P(IL)	\$200	DS600	\$340
WDD80(81)(81X)	\$200	DS700M	\$310
4924P(IL)	\$275	DS800	\$420
WRS80(IL)	\$300	WRS(1)(2)(3)(4)(5)(7)000/1	\$300
WHP300	\$320	WAD100/101	\$200
WHA300	\$280	WHA1000	\$640
WHA2000	\$640	EC10021/2/3	\$100
EC2002M1/2/3	\$140	WTL10001/2/3	\$160
WQB2000	\$500	WQB3000	\$750

Campbell® **Caulk Master™** **Crescent®** **Diamond®** **Erem®** **Kahnetics®** **Lufkin®** **Nicholson®**
Plumb® **H.K.Porter®** **Weller®** **Wire-Wrap®** **Wiss®** **Xcelite®**

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**REPAIR PRICING POLICY**Systems/Stations (cont.)

WTCPT	\$70	WES50/1	\$50
WLC100	\$25	WLC200	\$30
WCC100	\$70	UTC100	\$70
UTC200	\$80	UTC300	\$85
UTCSS	\$35	WS80	\$140
WSD80/1	\$125	WESD51	\$75
WSL	\$125	MT1500	\$200
WD1000/1001/1002	\$125	WMRS	\$125
WD1000M/2000M	\$140	WFE2ES	\$150

24-Volt Tools

TC201T	\$40	PES50/1	\$25
MT1501	\$105	WST20	\$150
WT50/WTA50	\$75	5088AS/5098AS	\$70
DS102P	\$85	DS1201ESD	\$70
DS1203A	\$100	EC1201A/FE	\$70
DS58/9	\$150	DS(V)80	\$70
EC1201A	\$50	EC1301B/R	\$50
EC1302B/R	\$60	EC1503A	\$50
EC1504A	\$75	DS101P	\$50
9911AS	\$60	WSP80	\$50
9211	\$40	9931AS	\$60
DXV80	\$70	WMRP	\$50
WMRT	\$105	FE75	\$75

Line voltage tools

WP25/30/35	\$20	W60P/3	\$30
W100PG/3	\$30		

Misc.

WCM1	\$90	WCB1	\$75
WC1000	\$70	WA2000	\$275
Soldering guns	\$20		

Calibration

WCM1	\$70	WA2000	\$85
WCB1	\$85	WC1000	\$40

Notes

- An estimate will be given prior to commencing work

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- Customer pays for inbound freight and outbound air freight if requested
- Repair prices do not include sales tax
- All credit card transactions are subject to a 3% handling charge.
- Flat rate repair prices include parts, labor, and return ground shipping
- Repair turnaround time is 10 business days (turnaround for repair orders of more than 10 items may exceed 10 business days)
- We will expedite repair orders received via air shipment